

Key Agencies and Contacts

NQDVRS—MenTER

(Men Towards Equal Relationships)

Behaviour Change Program

Ph 07) 4721 2888, 9am-5pm Mon-Fri

Mensline Australia

Ph 1300 789 978, 24hrs, 7 days

Men's Infoline

Ph 1800 600 636, 9am-5pm

Lifeline

Ph 13 1114, 24hrs, 7 days

Relationships Australia

Ph 1300 364 277, 8.30am-5.30pm

Vietnam's Veteran's Counseling Service

(must be a veteran of conflict or peacekeeping mission)

Ph 07) 4723 9155

Defence Community Organization

Ph 07) 4771 1539

Parentline

Ph 1300 301 300

For information or referral please contact :

North Queensland Domestic
Violence Resource Service

TOWNSVILLE OFFICE

PO Box 6061, Townsville QLD 4810

Phone: 07 4721 2888 Fax: 07 4721 1794

nqdvrs@nqdvrs.org.au

4th floor, Northtown Tower. 280 Flinders Street,
The Flinders Street Mall (above the City Library)

<http://www.nqdvrs.org.au>

NQDVRS

**Funded by the Department of
Communities**

- **Information and referral**
- **Aardvark program for children**
- **Community education & training**
- **Resources**
- **Court support**
- **MenTER Behaviour Change Program**

Against Violence #32

WHAT CAN THE FAX-BACK WORKER DO FOR MEN?



North Queensland
Domestic Violence
Resource Service

The police have completed a Fax-Back form with me, what happens now?

When the police return to the police station, the police officer will fax the completed form to the North Queensland Domestic Violence Resource Service. At the time you have nominated, the Fax-Back worker from the North Queensland Domestic Violence Resource Service will contact you by phone.

What can the Fax-Back worker help me with?

The worker will talk with you and provide information that you need. You can discuss possible referrals, that are appropriate for you. There are services for men whether they are the victim or the perpetrator. The Fax-Back worker can talk to you about what options are available for you.



I have tried counseling before and it didn't help.

The Fax-Back partnership is not about counseling. It is about offering you help and support that is specific for your need. Counseling is only one of the options and the worker who will speak to you will be able to offer you other choices.

Don't wait to get help. Without intervention, things usually get worse. You can talk to the Fax-Back worker about the violence and the decisions you want to make or are not sure about yet.

What is a Protection Order?

A Protection Order is an order made by the court that restricts the way a person can behave towards another person. Protection Orders are made for people who are in fear of their safety. You can have a Protection Order and still live together. There is no criminal conviction. You can talk more to the Fax-Back worker about Protection Orders.

The police may also take a Protection Order out on your or your partner's behalf.



What things should I ask the Fax-Back worker?

Before the Fax-Back worker calls, you may like to write down any questions that you have. The worker can then offer you the most appropriate information or referral for you. Some of the things that you might ask about may be legal issues, programs for children and programs for men. The worker is available to phone you between 9am-5pm, Monday to Friday.

See the back of this page for services available for men.