

GENERAL INFORMATION

NQDVRS is one of 12 Domestic Violence Services in Queensland funded by the Department of Communities under the Domestic Violence Initiative Program. It is our focus to work with other organisations towards an integrated response to domestic violence providing a consistent, appropriate and effective approach for women and children seeking protection and safety. A vital part of an integrated approach to domestic violence is the cooperation between human service organisations, legislative bodies and the entire community.



DOVETAIL

Meetings are held monthly at NQDVRS for services involved in the integrated response to domestic violence (ie. Police, court, welfare). Members work together to provide a consistent and pro-active intervention in domestic violence irrespective of which agency is the first point of contact.

DOMESTIC VIOLENCE PROTECTION ORDER APPLICATIONS

The North Queensland Domestic Violence Resource Service (NQDVRS) provides support to people seeking safety, which may include assistance with a Protection Order application. Information about protection orders can be accessed in person or by phone.

COURT SUPPORT

NQDVRS provides a Court Support Service for those seeking Domestic Violence Protection Orders, and escaping violent situations. A Respondent Court Worker is also available to explain the court process to respondents. The role of the NQDVRS Court Support Worker is to provide support, information, and referral to appropriate agencies if necessary.

FAX BACK

Fax-back is a joint initiative between NQDVRS and the Queensland Police Service (QPS). The Fax-back partnership provides early intervention (information and referral) for those present at a police call out for domestic violence incidents.

MENS FAX BACK WORKER

To assist men who use violence through the faxback process, court support and awareness activities including the MenTER behavioural change program.

MEN TER (MEN TOWARDS EQUAL RELATIONSHIPS)

Run in a group format, this program teaches men who choose to use violence, strategies to assist them to change. Participants gain information and tools to challenge and change the values, beliefs and behaviours that are the foundation for their use of violence.

COMMUNITY EDUCATION

An essential role of NQDVRS is to provide Community Education and Training on Domestic Violence issues. We facilitate discussions and provide information and training on various issues relating to Domestic Violence. Topics may include Dating Violence, Violence in Schools, Healthy Relationships and Protective Behaviours. Sessions are designed to suit individual requirements of the group or service. Community education and training will be provided in conjunction with various Women's Services through P.A.V.E.

Partnership in Anti Violence Education (P.A.V.E)

This joint women's services network was established to aid in the coordination of domestic and family violence training and community education requests. PAVE plans and implements training and meets annually to share training skills and knowledge between staff teams. This cooperation of the services will assist in meeting the varying training needs of agencies.

AARDVARC PROGRAM

NQDVRs provides a program for children who have experienced living with domestic violence. The AARDVARC program is a supportive program for children and young people and their parent or caregiver. The AARDVARC program offers acknowledgment of their experience of violence and an opportunity to talk and make sense of their experience within a safe and supportive environment. Aardvarc involves a shared commitment between children, their parent/caregiver and workers and offers individual appointments and groups.



MOUNT ISA OFFICE

Our Mount Isa office provides assistance with protection orders, court support and training. The Rural and Remote Worker also provides training, support and community education in areas including Boulia, Camooweal, Cloncurry and into the Gulf region including Mornington Island.

HOW TO ACCESS NQDVRs

People can access the service directly or be referred by other services. Please phone or visit our service and a worker will assist you. Referrals and appointments are not necessary. At times it may be necessary for us to switch the answering machine on during business hours. At these times please leave a message and we will get back to you as soon as possible.

OPENING TIMES

9 am - 5 pm Monday to Friday

TOWNSVILLE OFFICE

PO Box 6061, Townsville QLD 4810
Phone: 07 4721 2888 Fax: 07 4721 1794
nqdvrs@nqdvrs.org.au
4th floor, Northtown Tower. Flinders Street Mall.

MOUNT ISA OFFICE

Po Box 502, Mt Isa QLD 4825
Phone: 07 4743 0946 Fax: 07 4743 7999
minqdvrs@bigpond.net.au
The Old Court House Building, Isa Street

<http://www.nqdvrs.org.au>

Against Violence #1

NORTH QUEENSLAND DOMESTIC VIOLENCE RESOURCE SERVICE



*Towards an
Integrated Approach to Domestic
Violence*

Aims:

To conduct a service in the North Queensland region which provides direct support services, community education, training for service providers and co-ordination of domestic violence responses which actively promotes and enhances the safety of women and children involved in Domestic and Family Violence.

NQDVRs

Funded by the Department of Communities